

Supplementary file -Semi-structured interview guide.

Prior of a qualitative interview, the researcher created an interview guide to use as a resource and memorised them in advance of the interview. The series of questions are included in the interview guide. The concerns that the researcher believed likely to be significant is outlined in the interview guide as instructions.

The interview questions are based on the three research questions-

What is the experience of nurses and the conscious intubated patients when communicating?

Conversation started with ‘*Can you describe to me, how you experienced communication with respect to communication ease or communication barriers?*’

Interview questions for nurses-

- a) To explore on the experience of the nurses on communication with the intubated conscious patients
 1. How did you communicate with these patients?
 2. What were the patient’s reaction when you communicated with them?
 3. How did you feel about your experiences while communicating with these patients?
- b) To explore on the barriers of communication experienced
 1. What are the problems encountered while communicating with these patients?
 2. Why do you think that you encountered these problems?
 3. How did you feel when you had these problems?
- c) To explore on the methods adopted
 1. What did you do about these problems?
 2. How did you manage these problems?
 3. What method did you use to communicate with these patients?
 4. What do you think is the best way to overcome these problems?
 5. Do you have any suggestions to improve communication with the patients?

Table 1 Interview Guide to Conduct the Qualitative Interview Probing Questions for Nurses

Research questions	Main questions	Probes
What is the experience of nurses and the conscious intubated patients	Please explain about the experience of communication with intubated conscious patients.	How did you interact with these patients, at first? How did the patient respond to your communication with them? How did you feel about the communication interactions you had with the patients?
	Please describe the barriers of communication you have experienced during communication with intubated conscious patients.	What problems do you face against, when attempt to communicate with these patients? Why do you think you face these sorts of problems?

when communicating?		When you encountered these issues, how did you feel?
	Please describe the methods adopted by you to overcome the barriers of communication	How did you resolve these issues? What steps did you take to resolve these issues? What means of communication did you employ with these patients? What approach do you believe will be most effective in solving these issues? Do you have any recommendations for enhancing patient communication?

Interview questions for patients who underwent intubation-

- a) To explore on the communication experience of the patients who underwent intubation
 - 1. How did you feel been intubated?
 - 2. How did you feel about your experiences while communicating?
 - 3. What methods did you adopt to communicate?
 - 4. What needs did you want to express?
- b) To explore on the barriers of communication experienced
 - 1. What are the problems encountered while communicating?
 - 2. Why do you think that you encountered these problems?
 - 3. How did you feel when you had these problems?
- c) To explore on the methods adopted
 - 1. What did you do about these problems?
 - 2. What did you do to overcome these problems?
 - 3. What method did you use to communicate with the nurses?

Table 1 Interview Guide to Conduct the Qualitative Interview Probing Questions for intubated conscious patients within 24hours of extubating

Research questions	Main questions	Probes
What is the experience of nurses and the conscious intubated patients when communicating?	Please explain about the communication experience during intubation	How did it feel to have an intubation? How did you feel about your communication-related experiences? What channels of communication did you use? What demands did you wish to make during intubation?
	Please describe the barriers of communication you experienced while intubated	What issues did you have when communicating? Why do you suppose you ran into these issues? When you encountered these issues, how did you feel?
	Please describe the methods adopted by you to overcome the barriers of communication	How did you resolve these issues? What steps did you take to resolve these issues?

		What means of communication did you employ with the nurses?
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